



Board Approves New Rate Plan for Electric Vehicle Owners

The Public Utilities Board (PUB) recently approved a new rate plan for residential electric vehicle (EV) owners. Customers who are eligible for the new time-of-use (TOU) rate plan may benefit from lower pricing and have more control over their electric bills. The TOU plan is an opt-in program; customers will not be automatically placed on the new rate. The new plan will go into effect on July 1, 2021.

HOW TOU PLANS WORK

TOU rate plans encourage customers to shift electricity usage to the times of day when electricity demand is lower. By shifting some usage, such as charging your EV during off-peak hours, you may benefit from lower pricing. Currently, AMP only offers a tiered rate plan to residential customers where the price of electricity increases as more energy is used.

EV DISCOUNT ENDS JUNE 30

The PUB approved an end date of June 30, 2021 for AMP's monthly EV discount, which is being phased out as part of the transition to the TOU rate. The discount will no longer be an option, even for those who choose not to participate in TOU.

ENROLLMENT INFORMATION

AMP will send follow-up communications to EV owners

on how to enroll in the TOU program. Enrollment is expected to begin in the spring. Stay tuned for enrollment details in the coming months.

LEARN MORE

Find details on the plan at www.alamedamp.com. Go to the EV section and click on the "time-of-use rate" tab. If you have questions, please email EV@alamedamp.com.

EV Owners

OFF PEAK (\$/kWh)

WEEKDAYS:

12:00AM-5:00PM.,
9:00PM-12:00AM

\$0.132

WEEKENDS AND HOLIDAYS:

All Hours

ON PEAK (\$/kWh)

WEEKDAYS:

5:00PM-9:00PM

\$0.50

Hours and rates approved by the PUB in November.

Use Your Space Heater with

CAUTION

Here are a few key reminders on how you can safely use your heaters:



Plug the space heater directly into an outlet; don't use extension cords.



You may be able to warm up your home by making upgrades to save energy.



Leave a space of 3 feet between your heater and items that can catch on fire, such as furniture and curtains.



Unplug space heaters when not in use.

Drive Electric In 2021

USED EV & LEVEL 2 CHARGER

Buy a used EV and install a level 2 charger at the same time to get up to \$2,300 back.

INCOME-ELIGIBLE REBATE

Buy a used EV and install a level 2 charger at the same time to qualify for up to \$3,300 in cash rebates.

Offers available until June 30, 2021.

How AMP Can Help You Lower Your Bill



Income-eligible customers, including those who are currently unemployed as a result of the COVID-19 pandemic, may qualify for AMP's savings programs, offering monthly discounts and short-term emergency assistance. AMP's bill-savings and energy efficiency programs can help lower customers' electric bills.

BILL-SAVINGS PROGRAMS

AMP's medical discount program lowers the impact of high electricity costs resulting from operating critical health maintenance equipment.

AMP also offers a balanced payment program, which sets up fixed monthly payments for qualifying customers.

The third-party notification program provides caregivers with the tools they need to pay AMP bills.

INCOME-ELIGIBLE PROGRAMS

AMP offers a variety of financial assistance programs for income-eligible customers, including:

- Energy Assistance Program
- Project EASE
- Federal Home Energy Assistance Program.

To learn more about how AMP can save you money, visit www.alamedamp.com or call (510) 748-3900.

TAKE OWNERSHIP: HELP GUIDE AMP'S FUTURE

As an owner of your community-owned utility, the Public Utilities Board (PUB) wants to hear from you. Join the PUB's meeting on Feb. 22 to weigh in on AMP's strategic planning and help prepare for Alameda's future needs. Don't stop there: Continue your participation throughout the year at PUB meetings, which are always open to the public.

Please note: AMP will continue to hold web/teleconference meetings until it is safe to resume in-person meetings. Web/teleconference log-in information will be available on www.alamedamp.com one week before to each meeting.

2021 PUB Meetings

- Jan. 27** at 6 p.m.
- Feb. 22** at 5 p.m.—Strategic Planning Update
- Feb. 22** at 6 p.m.—Regular Meeting
- March 15** at 6 p.m.
- April 19:** Budget Workshop at 4 p.m.
- April 19:** Regular Meeting at 6 p.m.

- May 17** at 6 p.m.
- June 21** at 6 p.m.
- July 19** at 6 p.m.
- Sept. 20** at 6 p.m.
- Oct. 18** at 6 p.m.
- Nov. 15** at 6 p.m.
- Dec. 13** at 6 p.m.



HAPPY NEW YEAR

2021

AMP's customer service team will be unavailable on Friday, Jan. 1, and Monday, Jan. 18 due to the New Year's Day and Martin Luther King Jr. Day holidays. You can use our automated phone service 24/7 at (510) 748-3900 to access your account information, pay your bill, or report emergencies.

LEARN ALL ABOUT Electric Vehicles

Join AMP for a free webinar on Jan. 20 and learn everything you need to know about driving electric. Topics include:

- Electric vehicles on the market today
- Charging your vehicle
- Buying an EV
- Costs and incentives

ELECTRIC VEHICLES 101
Wednesday, Jan. 20 at 6PM PST

Find Zoom information and meeting details at www.alamedamp.com/EV-Webinar

CONTACT AMP

- Customer Service 510-748-3900
- After Hours/Emergency 510-748-3902
- TDD (hearing impaired) 510-522-7538
- Email amp@alamedamp.com
- Internet www.alamedamp.com

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