



## SEVEN AREAS RECOMMENDED FOR UNDERGROUNDING

### DOZENS OF AREAS REVIEWED

We have big news to share about the city's undergrounding program! The District Nomination Board (DNB), made up of four members of the public and one member of the Public Works Department, recently completed its work and out of the dozens of areas reviewed, recommended seven areas for undergrounding. (See table below.)

### NEXT STEPS IN REVIEW PROCESS

The DNB's recommendations will now move to the Technical Advisory Committee (TAC) for review. Public feedback will be sought before the TAC sends a list of proposed districts to the City Council for final approval.

### CONSTRUCTION PLANNED FOR 2018

AMP, which administers the city's undergrounding program, plans to start construction in the selected districts in fiscal year 2018, after the public process



is complete. Currently, about half of the city's power lines are underground.

### GET REGULAR UPDATES

For regular updates on the city's undergrounding program, sign up for email alerts at [www.alamedamp.com/](http://www.alamedamp.com/) undergrounding.

## AMP SCORES HIGH IN CUSTOMER SATISFACTION

According to a recent statewide survey conducted by RKS Research & Consulting, Alameda Municipal Power (AMP) ranks among the top electric utilities in California for residential customer satisfaction.

AMP's overall customer satisfaction score of 85 percent is up from a rating of 80 percent in 2014. Customers rated AMP's energy reliability at 93 percent, which surpassed the statewide ranking by 20 points.



Customer satisfaction has gone up!

RKS's California Municipal Utilities Association Statewide Survey measures residential customer satisfaction with electric utility companies in California across a number of categories including utility image, trust, communication, rates, reliability, renewable energy, and energy efficiency.

### AREAS RECOMMENDED FOR UNDERGROUNDING (WORKING LIST)

- ▶ **Broadway (Buena Vista to Clement)**
- ▶ **Broadway (La Jolla to Encinal; La Jolla)**
- ▶ **Central Avenue (Eighth Street to Webster including Garden Way)**
- ▶ **Fernside (Encinal to High Street)**
- ▶ **Otis Drive (High to Broadway and south of Otis Drive)**
- ▶ **Park St (San Jose to Otis)**
- ▶ **Webster Street (All crossings – Central Avenue to Eagle Avenue)**

**The AMP Service Center will be closed Monday, February 20 to celebrate Presidents' Day.**

## CUSTOMER SPOTLIGHT: WEST END CREPE



Green practices are at the heart – and menu – of West End Crepe on Webster. The restaurant is powered by green energy, and its fare is mostly organic and locally sourced.

West End Crepe is a participant in the Alameda Green program, which offers 100 percent renewable power to members. More than 2,000 of AMP's residential and commercial customers have joined the program.

**"Once I heard about the program, I was sold."  
– Mathew Falzone - Owner**

West End Crepe offers amazing sweet, savory and breakfast crepes made with the finest ingredients. They proudly serve organic, fair-trade coffee as well as organic juices and smoothies.

1536 Webster St, Alameda, CA 94501 (510) 263-8364



## ANNUAL STRATEGIC PLANNING WORKSHOP

Join us for a Public Utilities Board Workshop and share your views on priorities for Alameda Municipal Power.

Monday, February 27 – 3:00 p.m.  
AMP Service Center  
2000 Grand St. Alameda, CA 94501

## ENVIRONMENT: AMP EXCEEDS ENERGY-SAVINGS TARGET



We want to thank you, our customers, for making fiscal year 2016 AMP's top year ever for energy savings. AMP's actual net energy savings in FY 2016 exceeded the target by 362 percent. The actual net savings were 4,197 megawatt hours (MWh), compared to the FY 2016 target of 1,158 MWh.

### AMP exceeded energy-savings targets by 362 percent!

By participating in our residential and commercial energy-savings programs, you have protected Alameda's environment. In real terms, the megawatt hours of energy saved means that you helped prevent 1,423 metric tons of greenhouse-gas emissions, which is equal to the annual emissions of 374 cars.

Thank you for your commitment to a healthy, green Alameda.

## PRESIDENT MARY SUTTER LEAVES PUBLIC UTILITIES BOARD

Public Utilities Board (Board) President Mary Sutter recently announced that she will leave the Board because she is moving out of Alameda. Her last meeting was in December. We'll keep you posted on the process to find her replacement.

## CONTACT AMP

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com

### PUBLIC UTILITIES BOARD

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Laura Giuntini, Commissioner, Jill Keimach, City Manager

### ALAMEDA MUNICIPAL POWER

Liz Warmerdam, Interim General Manager

