



**ALAMEDA
MUNICIPAL POWER**

A Department of the City of Alameda

The Flash

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www.alamedamp.com

Connect with AMP on Twitter and Facebook for Outage Information

Alameda Municipal Power (AMP) is committed to providing you safe and reliable power every day. We constantly work to safeguard Alameda's electric system against outages and ensure our employees are trained to respond quickly and effectively during an emergency. However, in the event of an outage, AMP has two new ways for you to get updates on the

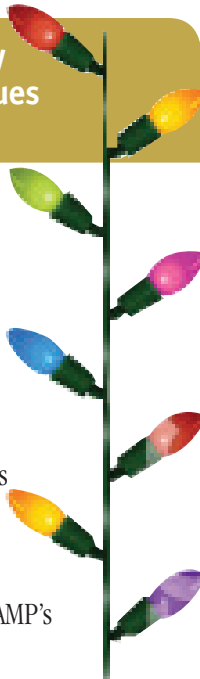


progress of power restoration: Twitter and Facebook.

Connect with us on Twitter and Facebook for outage information, AMP news, events, energy efficiency information and much more! Also, in this month's bill, you'll find a handy guide to being prepared in the event of an outage and staying safe during the winter storm season. ☺

AMP's Free LED Holiday Light Exchange Continues Through December

If you missed the Mayor's holiday tree lighting ceremony on December 7, there's still plenty of time to exchange your old incandescent holiday lights for two new strands of energy-efficient warm white LED lights. Just stop by AMP's Service Center, 2000 Grand Street, during business hours in December with your old lights and we'll give you two new strands (while supplies last). For more information, check out AMP's Facebook page or website. ☺



Holiday Lighting Safety Tips

When decorating outside this season, AMP offers the following tips to keep you and your family safe.

- Check your electric lights and decorations before installation for potential hazards. Throw away lights that have frayed wires, damaged sockets or cracked or missing insulation.
- Make sure lights used to decorate the outside of the house are approved for outdoor use. Never use indoor lights outdoors.
- Before stringing outdoor lights, check for overhead power lines. Don't place yourself or any object in a position where you or it may come in contact with a power line.
- When stringing lights on trees, make sure the limbs haven't grown into or near power lines. Branches or entire trees can become energized if they contact a power line. ☺



Alameda Municipal Power wishes you and your family happiness this holiday season and throughout the coming year.


Please note that our offices will be closed Wednesday, Dec. 25 and Wednesday, Jan. 1 in observance of the holidays. Our automated phone service is available 24/7 at 748-3900 to access your account information, pay your bill, and report outages and emergencies.

Eliminate Swings in Your Electric Bill with AMP's Balanced Payment Program

If you're using electricity to heat your home or you're on a fixed income, AMP's Balanced Payment Program can help you budget your monthly payments by evening out seasonal billing highs and lows. The plan is available to residential customers who have a current account balance (no past-due amounts outstanding) and who have had service at their current residence for the past six consecutive months.

Monthly payments under the plan are calculated as follows: The total dollar amount of electricity billed over the last 12 months divided by 12 to obtain an average monthly dollar amount (Payments are


estimated for customers without a twelve-month service history.) Balanced payments are reviewed every six months and the amount may be adjusted at that time. You will be notified if your balanced payment amount is changed.

There's no cost to enroll and you can cancel at any time. To learn more, visit our website or call one of our Customer Service Representatives at (510) 748-3900. 



Decked Out for the Holidays



It's that time of year again, which means Alameda's famous Christmas Tree Lane on Thompson Avenue is adorned with twinkling lights and festive holiday décor. AMP is proud to be a part of the tradition by sponsoring the cost of the lights in the median. 

CLIP and KEEP!

Important AMP contact numbers:

Customer Service.....	748-3900
After Hours/Emergency	748-3902
TDD (hearing impaired).....	522-7538
E-mail.....	info@alamedamp.com
Internet.....	www.alamedamp.com

Save the Date

AMP's Annual Planning Workshop


Monday, January 27 at 4 p.m.

AMP's Service Center, 2000 Grand Street

For more information, visit AMP's website.

Make the Holidays Brighter for Those in Need



Please join AMP in supporting the Alameda Food Bank this holiday season. Canned and other non-perishable foods in unopened containers can be dropped off at AMP's Service Center, 2000 Grand Street, during business hours. For more information, please call (510) 748-3900. 

The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda, CA 94501-0263 or by email to irwin@alamedamp.com

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