



**ALAMEDA
MUNICIPAL POWER**

A Department of the City of Alameda

The Flash

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UNDERGROUNDING COME TO A TOWN HALL MEETING ON FEB. 28

Are you interested in the city's program to move overhead utility lines underground?

Come on out to Alameda Municipal Power's (AMP) town hall meeting on Feb. 28 for an update on the city's undergrounding program. AMP, which administers the program, is making progress in its planning to move overhead power lines underground in certain districts of the island.

The Technical Advisory Committee (TAC), composed of members from the impacted utilities and one member of the Public Works Department, reviewed multiple areas nominated by the District Nominating Board (DNB) before creating two proposed districts that will now be open to the public for further comment and ultimately to the City Council for approval.

OTIS/BROADWAY DISTRICT

Otis Drive from High Street to Broadway including Pearl Street, Versailles Avenue, Mound Street, Waterton Street and Court Street

WEBSTER CROSSING DISTRICT

All Webster Street crossings from Central Avenue to Buena Vista Avenue including Eagle Avenue, west of Constitution Way; and Central Avenue from Eighth.

A LETTER, SURVEY AND A TOWN HALL

In late January, residents who live in the two districts will receive a letter informing them on the progress of the undergrounding project and a survey, in which they can provide feedback to the TAC. At the Feb. 28 town hall meeting, AMP staff will provide details about the program and how it would affect residents.

Final decisions to identify underground utility districts (UUDs) have not yet been made.



THE UNDERGROUNDING PROCESS

- Last year, the District Nominating Board (DNB), made up of four members of the public and one member of the Public Works Department, reviewed dozens of proposed areas and made recommendations.
- The Technical Advisory Committee (TAC) met to examine the technical feasibility of moving lines underground.
- A Town Hall meeting on February 28 will provide details on the undergrounding program and potential projects at the Otis/Broadway and Webster Crossings areas.
- In the coming months, the TAC will present the recommended underground utility districts to the City Council for approval.
- Later this year, AMP plans to start designing for construction in the selected districts, following City Council approval.
- For regular updates on the city's undergrounding program, sign up for email alerts at www.alamedamp.com/undergrounding.

**UNDERGROUNDING
TOWN HALL MEETING**
February 28 - 6 pm
Alameda Main Library

ENERGY INVIEW

PROGRAM

SMART METER UPDATE

AMP has installed 93% of its new smart meters.

New online account management tools will be available this spring.

You'll be able to track your hourly energy use and pay your bill from any device anywhere and anytime you choose.

USE YOUR SPACE HEATER WITH

CAUTION

It's January, the time of year when space heaters may be on in your home, often at full blast. Here are a few key reminders on how you can safely use your heaters:



Plug the space heater directly into an outlet; don't use extension cords.



Unplug space heaters when not in use.



Leave a space of 3 feet between your heater and items that can catch on fire, including furniture, and curtains.



You may be able to warm up your home by making upgrades to save energy.



Call AMP at (510) 748-3900 to request a free home energy review.

AMP's Service Center will be closed on the following days:

Jan. 1 (New Year's Day)

Jan. 16. (Martin Luther King Jr. Day)

You can use our automated phone service (24/7) at (510) 748-3900 to access your account information, pay your bill, or report emergencies.

SAFETY AND SECURITY: SCAMS ON THE INCREASE



BEWARE!

Unfortunately, utility bill payment scams have become a frequent occurrence in our industry. Here are a few tips to help keep you safe.

BE SUSPICIOUS...

...if you get a demand for immediate payment on your AMP account.

BEWARE...

...of anyone asking you to use pre-paid debit cards such as Green Dot prepaid debit cards to pay your electric bill.

NEVER...

...provide unsolicited callers or visitors information that may compromise your financial security.

KNOW...

...that AMP reps will never ask for credit or debit card numbers and only provides automated courtesy calls to accounts.

IDENTIFICATION BADGES AND LOGOS

AMP employees always carry photo ID.

All AMP vehicles display the AMP logo.

If you have any doubts or concerns, call AMP at (510) 748-3900, or the police at (510) 337-8340.

CONTACT AMP

Customer Service..... 510-748-3900

TDD (hearing impaired)510-522-7538

Email amp@alamedamp.com

Internet..... www.alamedamp.com

The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com

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