



## GET SOME TIPS FOR DEALING WITH OUTAGES

We're lucky to have so few power outages here in Alameda. But it's November, and as we move into winter you should be prepared for possible storms, which could cause outages. Here are some tips to make you "outage ready."

### BE PREPARED



Have flashlights, batteries, and a battery-powered radio available.



Keep a supply of canned and non-perishable foods on hand, with at least one gallon of water per person per day.



Keep an emergency supply of all your medications along with a first-aid kit, spare glasses and other essentials.

### WHAT TO DO DURING AN OUTAGE



Check if there's a blown fuse or tripped circuit breaker at your service panel.



If the outage includes other houses in your neighborhood, call AMP at 510.748.3902.



Report downed wires immediately to AMP and never go near a downed power line.



Avoid opening the refrigerator or freezer; you want to keep food cold as long as possible.



Never use candles for lighting, or burn charcoal/propane for heating or cooking indoors, as they pose fire hazards.

Find more information at [www.alamedamp.com/outages](http://www.alamedamp.com/outages).

## NO ORDINARY PUBLIC POWER WEEK

It was no ordinary Public Power Week in Alameda. As in years past, AMP joined with more than 2,000 other community-owned electric utilities to celebrate the contributions of public power during the first week of October.

But this year, AMP went all out as it held numerous activities throughout the week and celebrated 130 years of providing electric service in Alameda.

### THE HYDRO TOUR

We were pleased to offer a behind-the-scenes hydropower tour for our customers as one of our key Public Power Week events. Hydropower is a form of renewable energy that uses water stored in dams to create electricity.

### THAT DAM TRIP

More than 40 customers joined the tour of the Northern California Power Agency's (NCPA) Collierville Powerhouse and McKays Dam in Calaveras County. AMP, as a member of NCPA, contracts for power from these sources.

On the tour, customers met with plant engineers and AMP General Manager Nicolas Procos to learn more

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about the utility and how it gets its power.

Thanks to all of the attendees for participating in the tour AND for sticking with us during the long, bumpy bus ride to and from the powerhouse!

### GET A CUSTOMER'S EYE VIEW

Scott Sheppard of Alameda took part in the tour, and then wrote a detailed blog entry about it. To read his lively account of the tour, check out <http://bit.ly/2xzT956>.



## THE USS HORNET

As a publicly owned utility, AMP understands how important it is to give back to the community. To show our commitment to community service in Alameda, we volunteer each year at a local non-profit organization during Public Power Week.

During this year's event, more than 50 AMP staffers took advantage of the unique opportunity to help scrub and polish parts of the USS Hornet. We were proud to get our clothes dirty to serve our community and help preserve our shared history.



## CUSTOMER SPOTLIGHT: WESTSIDE JOE'S BIKES



### GET YOUR SPIN ON

Did you know that Westside Joe's Bikes promotes green power as well as pedal power? That's right – the local bike shop is a member of AMP's voluntary renewable energy program, Alameda Green.

The friendly staff at Westside Joe's are passionate about biking the Bay Area and they know exactly the right bike for all types of riding available in the local area.

**Get exactly what you want without the hype and stiffness often typical of a high-end bike shop.**

### ALAMEDA GREEN

Alameda Green has more than 2,500 participating residents and businesses, and gives residents and businesses the option to match up to 100 percent of their monthly electricity use with renewable energy sourced from wind, biogas and solar projects.

### Westside Joe's Bikes

1000 Central Avenue  
510-995-8582

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